Students can book an appointment with a Morrisville Campus Tutoring Center tutor using the following instructions. If these steps do not work at any point, email <u>TutoringCenter@morrisville.edu</u> to explain what happened and ask for help with using Starfish, requesting a tutor, requesting a different appointment time, requesting an alternate format (virtual instead of in person or in person instead of virtual), or any other tutoring question. Our goal is to respond to your emails within one business day (our office is closed on weekends).

Tutoring appointments need to be booked at least 24 hours in advance through the Starfish software program. Same-day appointments with tutors are usually not possible, but students may drop in to see if a tutor is available without an appointment. Students looking for same-day help without a reservation may also seek online tutoring through <u>NightOWL</u>, which is open 7:00 p.m.-midnight, Sundays through Thursdays, to provide drop-in virtual/online tutoring for the following subjects: writing assignments for any course, math, biology, chemistry, nursing, med math, physics, accounting, economics, and psychology.

- 1. Log into <u>Blackboard</u>.
- 2. Log into <u>Starfish</u>.
- 3. Go to your <u>Courses</u> page in Starfish and choose <u>Active</u> (or the current semester) from the pulldown box to see your current courses.
- 4. <u>Find the course</u> you'd like to work on with a tutor. If we have content tutors or writing tutors, you will see <u>boxes</u> that say "Tutoring Center—Morrisville Campus" and "Writing Tutoring, Tutoring Center—Morrisville Campus."
- 5. Click the <u>Schedule Appointment</u> link corresponding to the Tutoring Center for course content help or the Writing Tutoring service for assistance with a writing or reading assignment.
- 6. On the next page, click the <u>button for what you need help with</u> and then click <u>Continue</u>.
- 7. <u>Choose</u> an appointment <u>time</u>. If none of the times work for you, click the <u>Show More</u> <u>Times button</u>. We are in the Eastern time zone.
- 8. If you found a time, click <u>Continue</u> to go to the Confirmation page.
- 9. On the <u>Confirmation page</u>, review the details about your appointment to make sure everything is correct. If you like, tell the tutor more about what you'd like to work on in your tutoring session.
- 10. Click the <u>Confirm button</u> to finish. Both you and the tutor will then receive emails notifying you about the appointment. If the appointment is for a virtual/online session, the tutors will also email you a link to join them in GoBoard or Teams.

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